

Booking terms and conditions: Oulu Booking Centre

Suomen Keskusvaraamo Oy (service provider) is responsible for the operations of Oulu Booking Centre. GoArctic Ltd is the responsible program service provider. Service providers follows these booking conditions. These conditions will be binding for both parties once the client has made the reservation.

****BOOKING AND PAYMENT TERMS****

- Reservation will be paid immediately after booking via the paytrail-system.
- 5 euros service fee will be included with the reservation (paytrail-transfer)
- Go Arctic Ltd. (responsible program service provider in activities). Go Arctic Ltd has comprehensive organizer`s liability insurance. *Customers have to have their own comprehensive travelling insurance.*
- The customer will receive confirmation and product description after booking through the provided email address.
- Service provider will send information related to the reserved activities by email.

****CANCELLATION****

- If the customer has to cancel the booking, please make the cancellation immediately to the service providers email address laura.kujala@kalajokikeskusvaraamo.fi
- Refunds of paid reservations are not possible if the reservation is cancelled.

****SERVICE PROVIDERS RIGHT TO CANCEL A BOOKING****

- In the case of Force Majeure, service provider can terminate the reservation. The service provider must notify the cancellation immediately to the customer. Expenses incurred because of the Force Majeure, will not be reimbursed to the customer.

****INTERFERENCES****

- Service Provider shall not be liable for any damages or expenses that may be caused to the customer of; natural conditions, insects, ants, sudden weather changes, construction or structures of neighboring plots, the owners conclusion of change facilities or other changes which were not informed to the service provider or a third party caused problems (eg. interruptions in water supply, electricity)